



THE SISTERHOOD OF SUSTAINABILITY

A little piece of love...

Wholesale Agreement - 2020

The Sisterhood of Sustainability is a beautifully boutique and handcrafted brand of sustainable homewares, personalised stationery and ethical giftware...

It is our mission to inspire and empower women to live in a conscious and earth friendly way by providing beautiful and zero waste alternatives to everyday moments and products. We're dedicated to educating women on how to lead sustainable and ethical lifestyles whilst providing the knowledge, advice, resources and inspiration to do so...

PLACING AN ORDER

You can order through our online store www.sisterhoodofsustainability.com using your unique coupon code (which we have provided to you via email) to place your order and make a secure payment online. This includes free shipping.

Alternatively, you can submit an order form with product names and quantities by filling out the form provided on our wholesale platform on our website and emailing the form to hello@sisterhoodofsustainability.com. Upon receiving your order, we will send you a digital invoice for the total charges. Orders will be shipped after receiving payment for the invoice provided.

You must be registered and approved to receive a unique wholesale discount code. This can be obtained by using the registration form on our wholesale platform on our website.

For assistance, or to talk with our customer service team, please email
hello@sisterhoodofsustainability.com

WWW.SISTERHOODOFSUSTAINABILITY.COM

SHIPPING

Free shipping is included for all wholesale orders. We utilise Sendle to provide carbon neutral delivery, Australia wide. 100% recycled materials are used to package all orders.



DELIVERY METHOD

Please allow at least 5 - 7 days from the time of your order for completion of items. Larger orders may require more time. Our workshop is located in Brisbane, Australia and shipping times vary due to the handcrafted and limited edition nature of our products. Please contact The Sisterhood of Sustainability via email for information.



WHOLESALE PRICING

All prices are listed in AUD. All authorised retailers will receive 20% off the suggested retail price, with free shipping included. Prices are subject to change without notice.

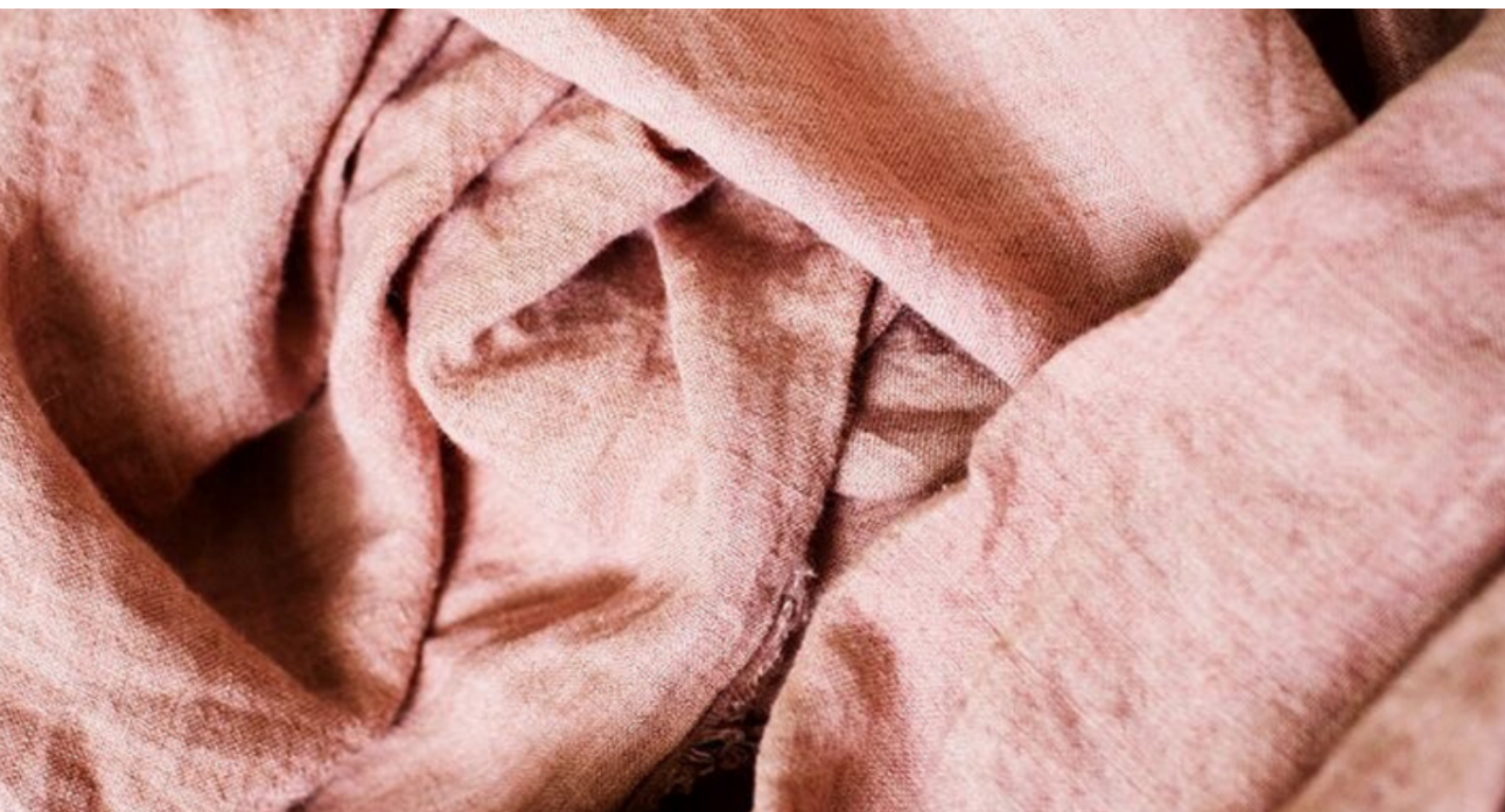


MINIMUM ORDER VALUE

For first time wholesale customers of The Sisterhood of Sustainability, the minimum order value is \$300. New customers will be placed on trial wholesale account until such time that total orders invoiced is over \$1500. Once customers have reached the \$1500 expenditure they will be placed automatically on our wholesale loyalty program which enables customers to place orders without a minimum order requirement.

RETURNS

Returns must be made in writing directly to The Sisterhood of Sustainability within 7 days of delivery date quoting invoice number and reasons. No returns are acceptable without The Sisterhood of Sustainability prior approval and delivery instructions for transport. Shipping will be charged. Please note, returns are only available for faulty items and not for change-of-mind purchases. Please email us at hello@sisterhoodofsustainability.com with details of the product prior to returning it.





PAYMENTS

The Sisterhood of Sustainability accepts credit card payments and bank transfers. All credit card payments made through our website currently do not incur a merchant fee. If paying via bank transfer please use:

Sophie Mulheran
Commonwealth Bank
BSB: 064133
ACC: 1055 4784

CUSTOMER DECLARATION

Please sign your name and date below before emailing a copy to
hello@sisterhoodofsustainability.com

I agree to the terms and conditions presented in this Wholesale Agreement: